



**L&T SSHF**

# **QUALITY POLICY**

We are committed to attaining international leadership in the manufacturing of high Quality Special Steels and Heavy Forgings for diverse applications, complying with customer requirements.

We will achieve this through:

- A high degree of process control for manufacturing products to meet Customer requirements.
- Effective implementation of applicable International Quality System standards.
- Establishing measurable Quality Objectives and Performance Indicators at relevant functions and levels.
- Continual Quality Improvement.
- Enhancing internal and external Customer Satisfaction.
- Mutually beneficial partnership with Customers.
- Meeting Statutory and Regulatory requirements.

As a good corporate citizen, we shall be sensitive to the needs of the society.

The Management Representative shall have the responsibility and authority to ensure compliance to this quality policy.

Date: 15.12.2011

**R.G.Kulkarni**  
(Chief Executive)

**L&T Special Steels and Heavy Forgings**